Ministry of Interior
Joint Crisis Coordination Centre

THE ONE STOP SHOP FOR CUSTOMS CLEARANCE IN THE KURDISTAN REGION OF IRAQ (KRI)

THE JOINT CRISIS COORDINATION CENTRE AND THE LOGISTICS CLUSTER AND - DECEMBER 2016 TO JULY 2017

Background

As part of the preparedness actions in the lead up to the Mosul operation, the Logistics Cluster held meetings with key logisticians from UN agencies and NGOs in October 2016 in order to prepare for potential gaps and bottlenecks in the humanitarian pipeline. Partners identified customs as a main concern (especially for medical items), reporting that clearance was at times taking more than 15 working days. The idea of a one stop shop (OSS) for customs clearance was welcomed and close collaboration with the Joint Crisis Coordination (JCC) Centre began.
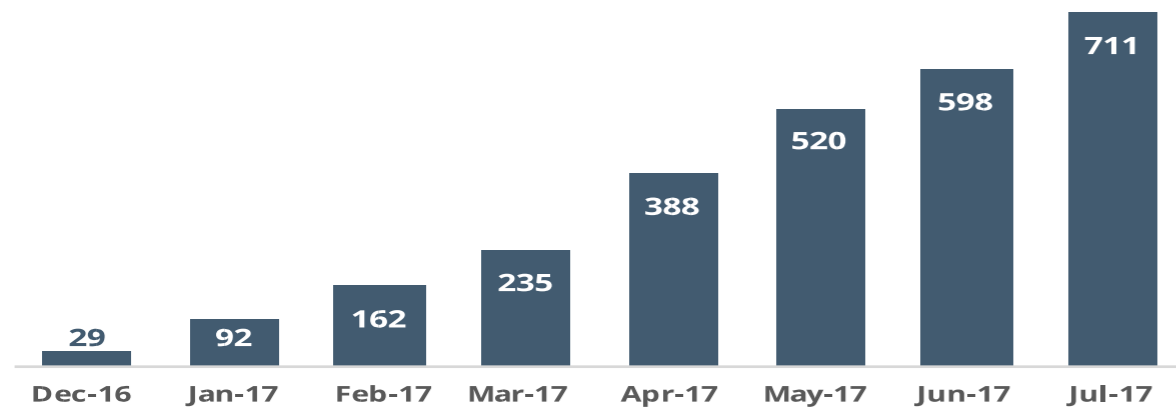
Objective

To facilitate the humanitarian response in the Kurdistan Region of Iraq (KRI) and elsewhere in Iraq by enhancing the customs clearance process and reducing the time required for clearance by half.

Humanitarian Cargo in Monthly Cleared through the OSS (cumulative)

Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
213	1034	1989	4077	4607	5112	6502	6785
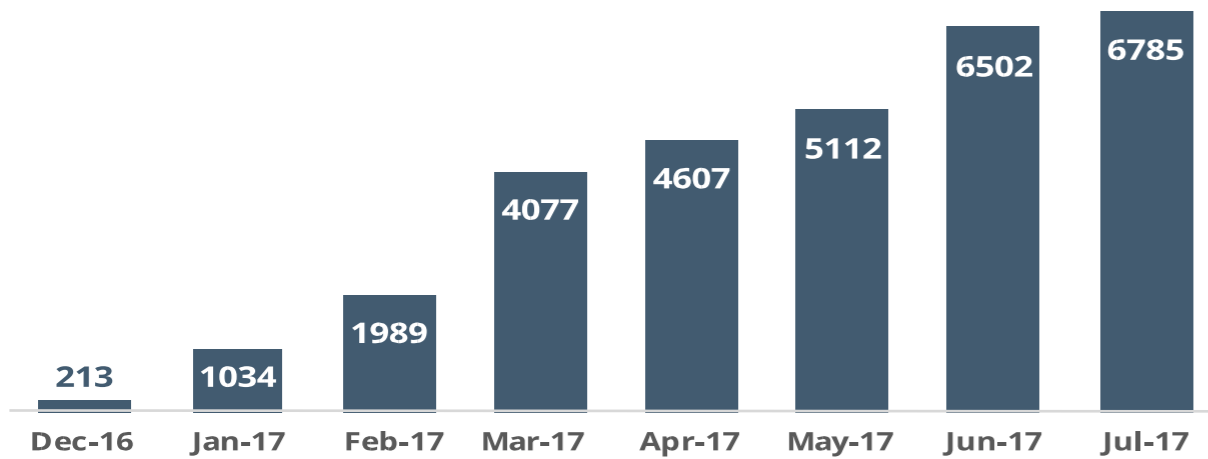
Number of customs clearance requests cleared through the OSS (cumulative)

Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
29	92	162	235	388	520	598	711

Value of Humanitarian Cargo Cleared through the OSS (cumulative)

DEC-16	JAN-17	FEB-17	MAR-17	APR-17	MAY-17	JUN-17	JUL-17
$1,545,877	$7,202,146	$70,091,996	$86,192,598	$93,683,443	$98,660,116	$109,715,997	$117,199,582

Outcome

Since December 2016, the One Stop Shop (OSS) has been providing a free-of-charge service for all agencies and local and international NGOs; the services include facilitation of customs clearance for incoming cargo into the KRI, and coordination with all relevant authorities for the smooth movement of humanitarian assistance into the KRI.

6,785
TOTAL WEIGHT OF CARGO CLEARED (MT)

710
TOTAL CUSTOMS REQUESTS PROCESSED

IBRAHIM KHALIL
257 NUMBER OF FILES
5,553 WEIGHT (MT)
$ 77,216,642 VALUE (USD)

ERBIL
453 NUMBER OF FILES
1,237 WEIGHT (MT)
$ 39,974,981 VALUE (USD)

7
AVERAGE NUMBER OF DAYS TO CLEAR REQUEST

$117 million
TOTAL CLEARED CARGO VALUE
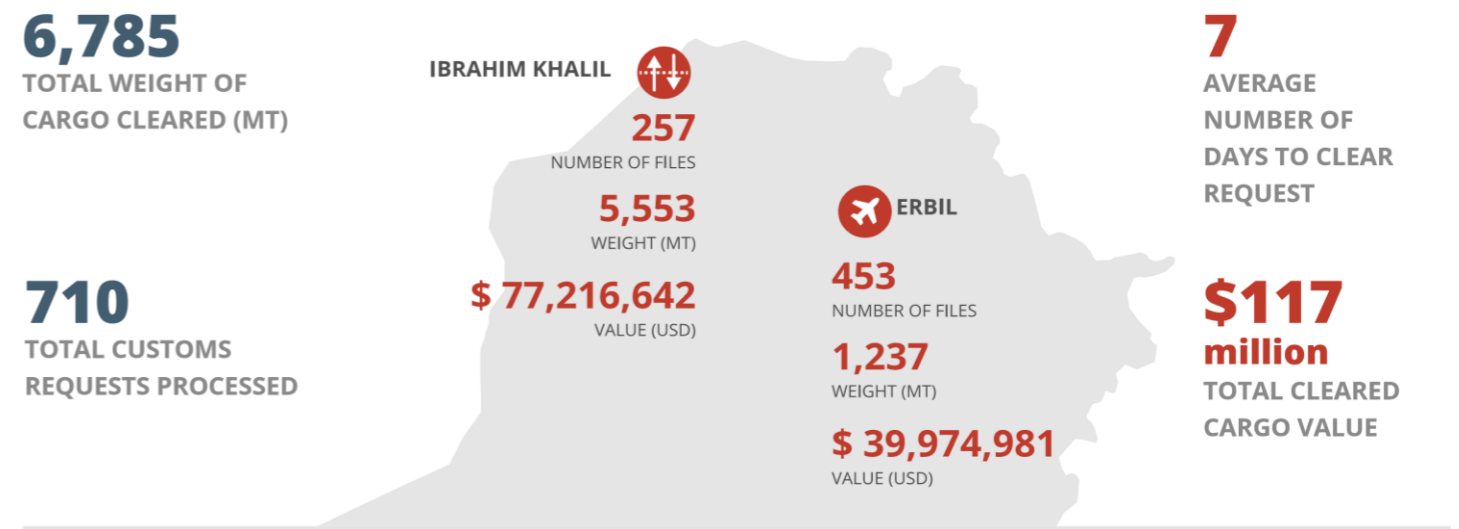
Number of working days to clear a request through the OSS

Average days to clear files | Average days to clear medical files
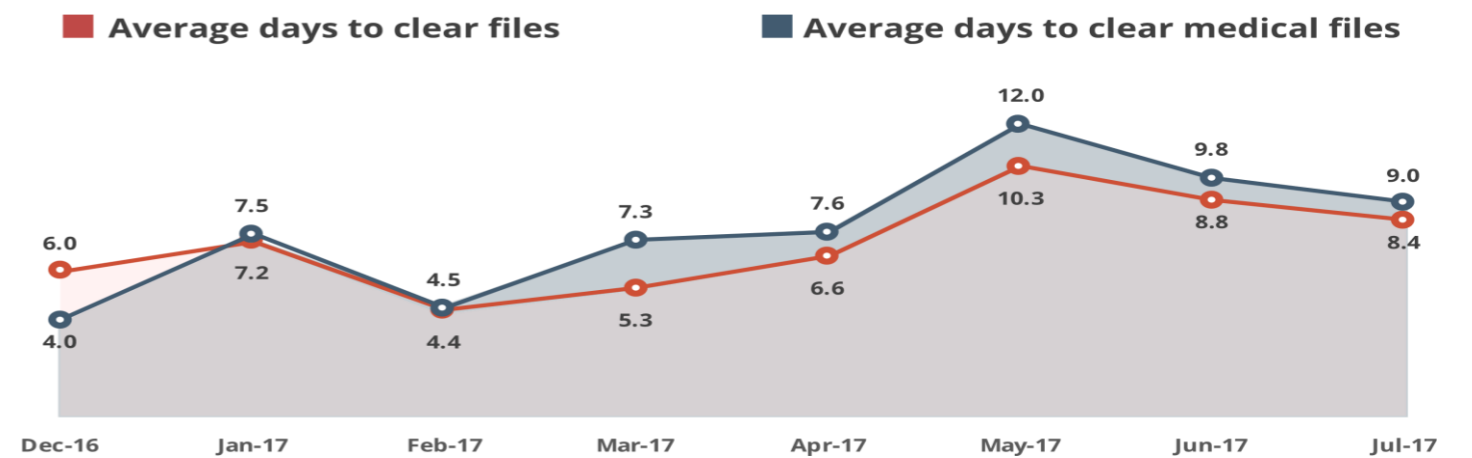
Previous to the establishment of the OSS, customs clearance requests for the KRI were taking three weeks or more to process, with exceptional cases sometimes taking months. The OSS continues to work hard to keep the average time to clear any file below ten working days, though the monthly averages vary depending on the amount, type and nuances of the files received.